

RULES & REGULATIONS 2021 | CAMPING POINTE-AUX-OIES

intended for campers and visitors

- **ACCESS AND GATES** | The entrance gate is always closed and only allows one vehicle through at a time when activated. When you check in, campground staff will provide you with an access card to be used during your stay. If planning an outing, you must have this card with you at all times (24 h/day) in order to re-enter the premises.
- **MAXIMUM SPEED | 10 km/h at all times.** Please note that the campground is monitored by camera.
- **INDIVIDUAL CAMPSITE RULES & SETUP** |
 - Up to two motor vehicles are allowed on each reserved campsite (vehicles must belong to renters). Vehicle parking is prohibited on the streets, in green spaces or on any other campsite.
 - During thunderstorms or periods of strong winds, it is highly recommended that awnings be closed at night and while you are away.
 - **Washing of RVs or other vehicles is not permitted.**
 - Do not dispose of diapers, tampons or other sanitary products, disposable wet wipes or other objects which may clog the sewage system.
 - **Use of a tight-fitting seal or elbow is mandatory** for hooking up to the sewage system. Water pressure regulators are also recommended.
- **TRAFFIC SAFETY** | Once you are fully set up on your campsite, moving around the campground in a motor vehicle is prohibited (including motorcycles (helmet and valid license required)). Golf carts will not be tolerated. All movements in and around the campground must be done on foot or by bicycle.
- **CURFEW** |
 - **BETWEEN 11 P.M. AND 8 A.M.** Zero tolerance after 11 p.m. (complete silence). Please respect your neighbours. Noise and conversations are for YOUR ears only. No music.
 - Children must return to their campsite after dark or no later than 9 p.m.
 - The community room is closed after curfew.
 - Access to play structures is not allowed after dark; bike riding and skateboarding are also prohibited after dark throughout the entire campground.
- **ANIMALS** |
 - **A fee of \$2/day per pet will be charged.**
 - Pets must be kept **on leash at all times**. Never leave your animal unattended. Pets must be inside your accommodation after curfew.
 - Owners are responsible for picking up after their pets and must dispose of their feces **in the garbage (not in fire pits)**.
 - Owners are also responsible for their pet's behaviour, including barking. Aggressive pets will not be tolerated.
 - **Pets are strictly prohibited** in our ready-to-camp accommodations.
- **VISITORS** | Visitors must leave their vehicle in the visitor parking lot near the campground entrance. They must go through the guest services office and pay their entry fees prior to accessing the campground (gift cards are available). Visitors must leave the premises by 11 p.m.
- **FREE WI-FI** | Wi-Fi service is free for one device per site. Extra fees apply for additional devices.
- **POTABLE WATER** | Drinking water is supplied by the City of Montmagny's distribution system. Visit ville.montmagny.qc.ca to find out whether the city is under a boil-water advisory (or enquire at guest services).
- **GARBAGE AND RECYCLING** | All garbage (placed in bags) and recycling must be disposed of in the designated bins near the campground entrance (**not in fire pits**).
- **OPEN FIRES** | In accordance with City of Montmagny bylaws and SOPFEU regulations, open fires are only allowed in the designated fire pits. **Do not move the fire pits**. Fires must be at least 10 feet away from a neighbouring site. Beware of strong winds! You will be held responsible for any damage caused by your fire. Please keep fires small after curfew. Use of fire accelerants to start a fire (such as gasoline or oil) is prohibited. **Please use dry firewood only**. During periods of drought, visit ville.montmagny.qc.ca to find out whether a fire ban is in effect (or enquire at guest services).
- **OUTDOOR POOL** | Opening hours are determined by the City of Montmagny and the outdoor pool falls under its jurisdiction. For more details, please visit ville.montmagny.qc.ca/horaires.

FURTHER RESTRICTIONS | Clothes lines, generators, fish smokers, mechouis (whole sheep/lamb/pig roasts), firearms (including pellet guns), arrows, firecrackers and fireworks are prohibited. Drug consumption, possession and/or trafficking, behaviour which is deemed obnoxious, intrusive, aggressive or threatening, as well as use of abusive or offensive language, are considered to be in direct violation of our rules and regulations and will be subject to expulsion with no refund. Digging, or any damage done to trees, picnic tables, campsites, buildings or other types of property, is prohibited. Use of drones or drone-type devices is unauthorized in and around the campground.

LIABILITY | Camping Pointe-aux-Oies assumes no civil liability for any of the following: falls, accidents, property damage, fire, theft, power outage (total or partial), natural disasters, or others. Campers are responsible for making sure they are appropriately covered through their own personal insurance.

**NON-COMPLIANCE WITH THESE RULES AND REGULATIONS IS SUBJECT TO
PERMANENT EXPULSION WITH NO REFUND**

CHECK-IN TIME | after **1 p.m.** and after **2 p.m.** for ready-to-camp accommodations

CHECK-OUT TIME | before **12 p.m.**

PAYMENT | A 50 % deposit is required when making a reservation. The fee for one campsite includes 2 adults as well as children aged 11 and under. Extra fees are applicable for additional people and visitors. For **monthly reservations**, a \$100/month deposit will be charged. In the event of a cancellation, this deposit is non refundable and non transferable, regardless of how many days' notice are given.

CANCELLATION POLICY

If a cancellation is made more than 7 days prior to arrival date > A \$20 administrative fee will be charged OR your booking may be rescheduled to a later date during the same season. Only one reschedule will be allowed without penalty.

If a cancellation is made within 7 days of arrival date > No refund and no reschedule (this includes early departures). You **MUST** check in within 24 hours of your scheduled arrival date (by 1 p.m.). Failure to do so will result in your reservation being cancelled with no refund **under any circumstances**. Camping Pointe-aux-Oies reserves the right to re-rent the empty campsite and to modify its regulations without notice.

Camping Pointe-aux-Oies | August 2021